A Systematic Approach to ESG Integration and Crisis Management Systems in Supply Chains: A Theoretical Framework and Mathematical Models

Yu Ting Chen*

Received: October 31, 2024 / Revised: February 25, 2025 / Accepted: February 28, 2025

Abstract

This study explores systems thinking that integrates environmental, social and corporate governance (ESG) frameworks and crisis management in the supply chain, introducing mathematical models for analysis. First, we analyze how the three levels of ESG are intertwined to form an overall sustainable development framework. System dynamics models are used to model the interactions and risk dynamics between these layers, highlighting the existence of systemic risk. Next, we examine how companies can use ESG frameworks for crisis management in the face of environmental disasters, social issues, or governance scandals. The decision tree model helps to analyze the choice of ESG measures and their consequences in crisis situations, while revealing the effectiveness of ESG as a risk mitigation strategy. In addition, the game theory model explores the behavioral interactions between firms, governments, investors, and society and analyzes the strategic choices and impacts of each role in crisis situations. Finally, the carbon footprint calculation model is applied to assess the impact of enterprises in environmental challenges, emphasizing the importance of ESG frameworks in reducing environmental impact and promoting sustainable development. Overall, this study provides a systematic approach to help companies effectively integrate ESG and crisis management strategies in a complex supply chain environment.

Keywords: Environmental, Social and Governance (ESG), Crisis Management, Systems Thinking Mathematical Modelling, Sustainable Development

*Corresponding: Graduate student, Faculty of Supply Chain and Aviation Technology, Southeast Bangkok University, Bangkok Thailand, E-mail: yttimechen@gmail.com

Introduction

Background

In the context of global challenges such as climate change and social inequality, environmental, social and corporate governance (ESG) has become a core issue for corporate and social development (Eccles, Ioannou, & Serafeim, 2014). Meanwhile, effective crisis management is equally as important when it comes to sustainable development for a company, especially in an era that uncertainty and risk have been brought up more frequently, where companies are supposed to demonstrate flexibilities (Boin &'t Hart, 2003). To address these two issues, the purpose of this article is therefore to explore how to enhance the efficiency of crisis management and further improve the ESG performance of enterprises through systems thinking and mathematical models. First, we analyzed the application of systems thinking in crisis management and explore how it can contribute to the development of a holistic perspective to better identify potential risks (Harris, 1990). Then, through the construction of mathematical models, we will show how to quantify and evaluate the effectiveness of crisis management measures and make actionable recommendations to improve the decision-making process of enterprises (Pal Vorstel, 2007). It is hoped that this research can provide theoretical support and practical guidance for the sustainable development of enterprises, while contributing new insights to academic research in related fields.

Research status

With the ever-increasing awareness global climate change and socio-economic instability, companies are stressing more often the importance of integrating environmental, social and governance (ESG) concepts into their business operations. According to the Global Sustainability Report, a company's ESG performance not only affects its social responsibility, but is also directly related to its financial performance and market competitiveness (Khan et al., 2016). Research shows that companies which actively pursue ESG strategies are more resilient to external risks (Eccles et al., 2014). However, despite the fact that many companies have begun to pay attention to ESG, many of such practices still suffer from systemic deficiencies and lack of integration, which greatly reduces the effectiveness of the crisis management (Mchiri, 2022).

The existing research mostly focuses on a single dimension of ESG performance, and there is still a lack of discussion on how to apply systems thinking to crisis management and ESG integration. With the increasing application of systems thinking and mathematical models in many fields, incorporating them in the scope of crisis management would not only improve the efficiency of response, but also improve the overall performance of enterprises in terms of ESG. Based on this, the present article will discuss how to use systems thinking and mathematical models to strengthen enterprises' crisis management capabilities, improve their performance in ESG indicators, and provide new perspectives and solutions for the sustainable development of enterprises.

Research Objectives

The main objective of this research is to explore how systems thinking and mathematical models can be effectively integrated into the crisis management process of enterprises, and further improve their performance in environmental, social and corporate governance (ESG) indicators. Specifically, this study aims to achieve the following objectives:

- 1. Analyze the application of systems thinking in crisis management: Discuss how systems thinking can help organizations better understand the complexity and dynamics of crisis management, and improve their crisis response capabilities (Sturman, 2000).
- Establish mathematical models to support decision-making: Design mathematical models for crisis
 management to help companies make more scientific and rational decisions in different crisis scenarios (Forrester,
 1961).
- 3. Assessing the impact of ESG performance: Analyze the specific impact of systems thinking and mathematical models on corporate ESG performance, especially in the areas of risk management and sustainability (Eccles et al., 2014).
- 4. Recommendations on best practices: Based on the results of the study, we provide specific strategic recommendations for companies to effectively integrate ESG concepts into their crisis management to achieve their sustainability goals (Khan et al., 2016).

Through the integration of systems thinking and mathematical models, this study hopes to provide enterprises with more forward-looking and practical crisis management solutions in the face of the current complex and uncertain economic environment.

Research gaps and academic contributions

Research gaps

Although the application of systems thinking and mathematical models in crisis management has attracted the attention of academia and industry, there are still several obvious research gaps in the current literature. First, there is a lack of research on the specific application of systems thinking in corporate crisis management and its impact on the decision-making process. Second, although some studies have explored the application of mathematical models in risk management, there is a lack of systematic discussion on how to effectively integrate these models with systems thinking to improve enterprises' crisis response capabilities (Wang et al.,2022). Finally, there is relatively little research in the existing literature on the integration of environmental, social, and governance (ESG) indicators into crisis management, especially in the context of mathematical models (Khalil et al., 2024). Therefore, this study aims to fill these gaps and provide new insights into related fields.

Academic Contributions

The academic contributions of this study are mainly reflected in the following aspects. First, this study integrates systems thinking and mathematical models to provide a new framework for analyzing complexity in

corporate crisis management, which provides a theoretical basis for future research (Sturman, 2000). Second, by an in-depth analysis of the specific application of systems thinking in crisis management, this study will aid the academic community to understand how the theory can have an impact in practice (Senger, 2006). Thirdly, this study provides specific strategic recommendations on how to integrate ESG concepts into crisis management, which not only fills the gap in the existing literature, but also provides guidance for corporate practice (Eccles et al., 2014). Finally, the results of this study will promote future research on the application of systems thinking and mathematical models in other management fields, and promote the development of this field.

Literature review

Systems Thinking and Mathematical Models

In recent years, the application of systems thinking and mathematical models in the field of enterprise crisis management has received more and more attention. In 2021, Bi et al. explores how systems thinking can help companies make effective decisions in the face of disruption. They point out that systems thinking can improve the resilience of firms by facilitating cross-sector collaboration (Bi et al., 2021). In addition, the study highlights the importance of systems thinking in analyzing complex systems, providing strategic recommendations for companies in the face of uncertainty.

In the same year, Skovsmose published research focusing on the application of mathematical models in risk management, especially model optimization in crisis situations. They use simulation methods to assess corporate risk in different crisis scenarios and propose the effectiveness of mathematical models in supporting decision-making processes (Skovsmoss, 2021). This study not only confirms the potential of mathematical models in crisis management but also provides an empirical basis for future research.

Broadstock et al. (2021) further examined the role of environmental, social and corporate governance (ESG) indicators in corporate crisis management. Their research shows that integrating ESG considerations during a crisis can significantly improve their image and social responsibility, thereby enhancing their long-term sustainability (Broadstock et al., 2021). This suggests that integrating ESG concepts into crisis management is critical to the strategic intent of companies.

Recently, in 2023, some researchers have focused on how the combination of systems thinking and mathematical models can improve the efficiency of corporate crisis management. They propose a comprehensive framework that highlights the importance of systems thinking in developing mathematical models and explores how the interaction between the two affects the decision-making process (Abdel-Latif et al., 2023). This research provides an important perspective for future academic discourse and calls for the academic community to explore this topic more deeply.

Based on the above literature, it can be seen that the application of systems thinking and mathematical models in corporate crisis management has received increasing attention, and most of the current research

VOL.3, NO.4; OCT. – DEC.; 2024, ISSN 2822-0412 (Online)

focuses on the balance between theoretical discussion and empirical support. These studies not only enrich the relevant literature, but also provide practical guidance for enterprises to cope with the crisis.

Application of mathematical models in supply chain ESG integration and crisis management Mathematical programming models

Mathematical programming models are widely used in supply chain management, especially in resource allocation and decision support. In recent years, Jayarathna et al. proposed a multi-objective optimization model to balance economic benefits and environmental impacts. Their research shows that through effective mathematical programming, companies can achieve ESG goals by reducing their environmental impact while increasing profitability (Jayarathna et al., 2021). This study highlights the importance of mathematical programming models in responding to supply chain crises, especially when decisions need to be made quickly.

Risk assessment model

In supply chain crisis management, risk assessment models can help companies identify and assess potential risks. Díaz-Curbelo et al. (2020) developed a risk assessment framework—using fuzzy mathematics methods to focus on environmental and social risks in the supply chain. Their model is able to quantify uncertainty and provide risk-based decision support to businesses, thereby increasing their resilience in crisis situations (Díaz-Curbelo et al., 2020). This study shows the potential of risk assessment models to integrate ESG considerations, especially when dealing with complex and uncertain supply chain environments.

System dynamics model

System dynamics models excel in analyzing the dynamic behavior of complex systems. Alameru and Brishaud (2020) discussed the application of a systemadynamic approach to supply chain ESG integration, by building models to simulate the impact of different strategies on corporate ESG performance. Their research shows that system-dynamic models can help firms understand the long-term consequences of their decisions on social and environmental impacts (Alamerew & Brissaud, 2020). This provides a new perspective on the decision-making process in crisis management, emphasizing the need for continuous monitoring and evaluation in an ever-changing environment.

Statistical and machine learning models

Statistical and machine learning models are also becoming important tools in supply chain management. Aljohani (2023) used machine learning algorithms to develop a predictive model designed to predict the occurrence of a supply chain crisis (Aljohani, 2023). Their research shows that through data analysis, companies are able to identify potential crises in advance and thus take proactive measures. This model not only improves the accuracy of forecasting, but also emphasizes the importance of data-driven decision-making in supply chain management.

Research Methodology

This study adopts a systematic methodology and focuses on analyzing the feasibility of different mathematical models in environmental, social and corporate governance (ESG) integration and supply chain crisis management. The research method mainly includes the following steps:

1. Literature review

First, a comprehensive literature review was conducted to identify the main challenges and research status of ESG integration and supply chain crisis management. The literature review focuses on relevant research in the last three years, especially in the application of mathematical models and machine learning methods, to understand the advantages, disadvantages and applicability of different methods.

2. Construction of theoretical framework

Based on the results of the literature review, a theoretical framework is constructed that aims to integrate ESG indicators in supply chain management, especially in crisis situations. This framework covers a variety of mathematical models, including:

- Optimization model: Explore ways to find the best resource allocation under different constraints, taking into account environmental and social impacts.
- Simulation model: By simulating different scenarios, analyze the responsiveness and potential risks of the supply chain, and provide decision support.
- Machine Learning Models: Evaluate their feasibility in demand forecasting, supply chain disruption and risk identification, and analyze their impact on supply chain flexibility.

3. Analysis of mathematical models

Conduct a detailed analysis of the advantages and disadvantages of the constructed mathematical model. Discuss the applicability of each model in ESG integration and crisis management and its potential limitations. This process includes:

- Model comparison: Compare the ability of different mathematical models to respond to supply chain crises and their environmental and social impacts.
- Feasibility assessment: Analyze the feasibility of each model in practical applications, especially the constraints of enterprise resources, data availability, and technical level.

4. Discussion of methodology

On the basis of the analysis of various mathematical models, the theoretical basis of these models and their methodological significance in practical application are further discussed. This study will consider the following aspects:

 Method selection basis: Analyze how to choose the appropriate mathematical model according to different supply chain characteristics and crisis scenarios. For example, in industries with a high environmental impact, an optimization model may be more effective, while a machine learning model may provide better prediction accuracy in a scenario where demand fluctuates.

 Model Integration: Explores how to combine multiple mathematical models to form an integrated decision support system to more comprehensively evaluate ESG integration and crisis management strategies.

5. Methods of statistical analysis

Although this study does not involve the collection of empirical data, the statistical analysis methods that may be used by various mathematical models will be discussed to support future research and applications. These include:

- Descriptive statistics: used to summarize and describe the basic characteristics of various ESG indicators in the supply chain, such as mean, standard deviation, distribution, etc.
- Regression analysis: It can be used to examine the impact of ESG factors on supply chain performance, helping to identify key variables and their relationships.
- Factor analysis: Used to explore and confirm the underlying structures that influence supply chain decisions, especially in multivariate situations.
- Scenario Simulation Analysis: By simulating different environmental and market conditions, evaluate the behavior and response of the supply chain in crisis situations, and then adjust strategies.
 - 6. Conclusions and Recommendations

Finally, based on the analysis results of various mathematical models, the research findings are summarized, and the direction and practical suggestions for future research are put forward to help enterprises effectively integrate ESG indicators in supply chain management and improve their ability to cope with crises.

Results and Discussion

Overview: A systems dynamics perspective on the impact of ESG in crisis management ESG implications of crisis management

When faced with crises such as environmental disasters, social issues, or governance scandals, companies can use ESG frameworks to respond effectively. The main arguments here include:

- ESG as a risk mitigation strategy: ESG frameworks can help companies prevent and respond to potential crisis events. By integrating environmental, social and governance factors, companies can better identify risks and develop response plans.
- Post-crisis resilience: Companies that adopt ESG policies typically show greater resilience after experiencing a crisis. Good ESG practices can promote the resilience of companies and help them recover quickly from challenges.
 - A. Application of mathematical models for the environmental dimension

 Exploring how companies can reduce their environmental impact through ESG frameworks, especially

when addressing environmental challenges such as climate change and resource consumption, the application of mathematical models can provide effective solutions.

B. Application of mathematical models for the social dimension

The social dimension covers employee welfare, community relations and labor rights, etc., and analyzes how to use mathematical models to evaluate the impact of corporate social responsibility, and formulate corresponding policies and measures on this basis.

C. Corporate Governance and Risk Management

Explores the central role of corporate governance in ESG and analyzes how good corporate governance can help prevent and manage corporate risks. By establishing a transparent governance structure, companies can respond more effectively to crises.

D. ESG metrics and data analysis

Analyze how to use data to quantitatively evaluate ESG and use mathematical models to predict its long-term impact on companies. Through systematic analysis of ESG indicators, companies can develop more effective strategies to support sustainable development.

F. Systems thinking for ESG frameworks

The three main dimensions of ESG (environmental, social, and corporate governance) are intertwined to form an overall sustainability framework. This architecture not only considers the impact of a single dimension, but also emphasizes the interaction between them. Key arguments include:

- Systemic risk: Failure at any single level, such as an environmental breach, can have a profound impact on the entire system. This risk underscores the linkages between the various levels of ESG and points to the need for a holistic management strategy.
- Dynamics: Changes in environmental factors, social expectations, and governance standards over time will affect the effectiveness of ESG strategies. Companies need to adapt their strategies to the changing external environment.



Figure1 Schematic diagram of the system dynamics model of ESG

Model 1: System Dynamics Model

A system dynamics model is a systematic model designed to analyze the interactions between multiple variables, which can help researchers model the cascading effects between different levels. This model uses differential equations to describe the feedback mechanisms within the system and shows how the variables affect each other over time, resulting in complex behavioral patterns. In particular, in the context of ESG (Environmental, Social and Governance) framework, system dynamics models can be used to deeply understand the interaction between internal decision-making and the external environment when responding to external challenges, such as environmental change or social unrest.

ESG implications of crisis management

When faced with crises such as environmental disasters, social issues, or governance scandals, companies must effectively use ESG frameworks to respond. An ESG framework can not only help companies identify potential risks, but also provide a set of guiding principles to facilitate the effectiveness of their response strategies.

- ESG as a risk mitigation strategy: By integrating environmental, social and governance factors, companies can develop a more comprehensive risk management strategy. These strategies can help companies prevent and respond to potential crisis events, for example, by reducing the risk of environmental pollution by establishing a sound environmental management system, or by strengthening social responsibility to improve relationships with stakeholders. When faced with a crisis, these preventive measures can effectively reduce losses and improve response efficiency.
- Post-crisis resilience: Research shows that companies that adopt ESG policies typically show greater resilience after experiencing a crisis. These companies are often able to rebuild their brand image more quickly, restore market confidence, and get back to normal operations quickly after a crisis. For example, a company that has established a good social image before a crisis can rely on this trust to quickly restore customer support when faced with difficulties. At this time, ESG policy has become not only a tool for risk management, but also an important cornerstone of the long-term competitiveness of enterprises.

In summary, the application of system dynamics models in the analysis of ESG impact and crisis management can help enterprises understand the challenges they face more comprehensively and design more effective response strategies to cope with the changing market environment and social expectations.



Figure2 the application of system dynamics models in the analysis of ESG

Model 2: Decision Tree Model:

The decision tree model can be used to analyze the decision points and their results of ESG measures under different crisis scenarios

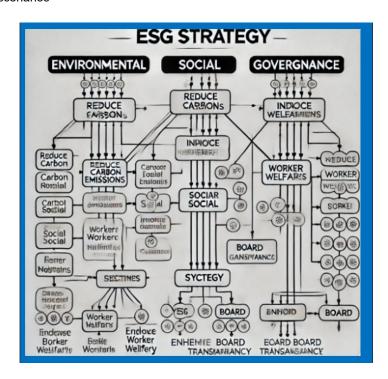


Figure 3 Diagram of the decision tree model applied to the dynamics of ESG systems

The above figure is a decision tree model diagram applied to the dynamics of ESG system, starting from the "ESG strategy" as the root node, and divided into three major areas: environmental, social and corporate governance, each of which has corresponding decision points and possible actions, showing the results or feedback loops of each decision. This graph can help you visualize the dynamic interactions in the ESG decision-making process.

Below is a table that uses decision tree models to solve ESG (Environmental, Social, Governance) system dynamics problems, showing the options and possible outcomes of different decisions:

Table 1 ESG strategy decision-making impact assessment tree

Nodes/decision points	description	choose	Results/Impacts
Root node: ESG strategy	Develop an overall	Environmental	Take environmental protection measures
decision-making	ESG strategy		to reduce pollution and waste of
			resources
		Social	Improve social welfare, such as employee
			welfare, labor rights
		Governance	Enhance corporate transparency and
			shareholder governance
Environment: Reducing	Take steps to	be	Reduce carbon footprint, enhance
carbon emissions	reduce your		corporate image, and comply with policy
	carbon footprint		requirements
		not	Increased environmental risks, which may
			result in fines or negative publicity
Social: Improving	Enhance employee	be	Enhance employee satisfaction, attract
employee welfare	compensation and		talent, and increase productivity
	benefits	not	Employee turnover increases and job
			morale is low
Governance: Increase	Increase board	be	Increase investor trust and improve
transparency	transparency and		corporate governance ratings
	openness in	not	Investors rebounded, downgrading
	corporate decision-		corporate governance ratings
	making		-

Table 1 (Cont.)

Nodes/decision points	description	choose	Results/Impacts
Outcome of the decision:	Whether the	be	Reduce long-term operating costs and
Environmental impact	environmental protection		improve environmental evaluation
assessment	measures taken by the		
	enterprise meet the	not	Further strategic alignment and policy
	emission reduction		compliance are needed
	target		
Outcome of decision-	The effect of improved	be	Improve corporate social responsibility
making: Social impact	employee benefits		ratings and enhance employee cohesion
assessment		not	Facing social risks such as employee
			strikes or labor shortages
Outcome of the decision:	Whether the	be	The company's share price rises,
Governance assessment	transparency of		attracting more investment
	corporate governance	not	The company's reputation has been
	affects the long-term	HOU	damaged and it is facing scrutiny from
	development of the		regulatory authorities
	company		regulatory authorities

This table shows how to use a decision tree model to analyze various aspects of ESG and derive the corresponding outcomes or impacts based on different choices.

Model 3: Game Theory Model

Game theory models can be used to study the behavioral interactions between firms and stakeholders, especially in the face of crisis. Game theory models provide a framework for analyzing the behavior and strategy choices of different participants, helping to understand the interaction process of companies, governments, investors, and society in driving ESG systems. Through these models, conflicts of interest and opportunities for collaboration between different actors can be analysed to find the best strategy to improve sustainable development.

The following is a table of game theory models applied to solve the dynamics of ESG (environmental, social, corporate governance) systems, showing how different actors influence each other through strategic choices and achieve or fail to achieve sustainability goals

Table 2 Table of game theory models applied to ESG systems

role	Policy options	Consequences of the act	Types of games	interpretation
enterprise	1. Invest in	2. Maximize short-	1. Gain long-term	2. Immediate profit
	sustainable	term returns	profits and reputation	increases, but long-
	technologies			term risk increases
government	1. Implement strict	2. Relax	1. Improved	2. Short-term and
	environmental	environmental	environment, but may	long-term
	protection policies	regulations	reduce corporate	environmental
			investment	benefits
investor	1. Support ESG-	2. Invest in high-	1. Stable long-term	2. High-return
	friendly businesses	return, high-risk	returns and reduced	short-term
		companies	risks	investment, but
				exposed to policy
				risks
Social/Consumer	1. Buy ESG-	2. Buy products	1. Businesses are	2. Enterprises
	friendly products	that are less	gradually transforming	continue to engage
		expensive but have	into sustainable	in high-polluting
		a high	development	activities, and
		environmental		social costs
		impact		increase
Non-	1. Promote strict	2. Take a neutral	1. Increase social	2. ESG issues are
Governmental	ESG standards	stance on ESG	awareness and	being ignored and
Organizations		issues	promote ESG policies	companies may
(NGOs)				continue to behave
				irresponsibly

Description of the form

- 1. Roles: Each role involved in the ESG system has different interest drivers, including corporations, governments, investors, consumers, and NGOs. The interaction of these roles is crucial in determining the outcome of an ESG system.
- 2. Strategy Options: Each character's strategic choices in the game affect their own and other characters' outcomes. Game theory models allow these roles to make choices under the influence of each other.
 - o Businesses may choose to invest in sustainable technologies or maximize returns in the short

term.

- Governments can choose to implement environmental policies or relax regulations, affecting the entire economic ecosystem.
- Investors are faced with investing in ESG-friendly companies or those that pursue high risk and high returns.
- Consumers' choices directly affect a company's product strategy and have a significant impact on market demand.
- 3. Behavioral outcomes: Each strategy choice has a corresponding outcome, and different choices will affect the sustainability of the ESG system.
- o If a company invests in sustainable technology, it will gain long-term benefits and reputation, but if it chooses short-term benefits, it may face environmental risks and negative reputation.
- The implementation of strict environmental protection policies by the government may reduce short-term investment by enterprises, but it will benefit long-term environmental protection.
- Investors support ESG-friendly companies with reduced long-term risks, while investing in highrisk companies may face policy risks.
- 4. Game Type: This column describes the type of game that each character interacts with. Different game models can be used to simulate interactions between characters.
- The prisoner's dilemma: the choice between short-term and long-term benefits. Cooperation is good for sustainable development, but individual behavior tends to be maximized in the short term.
- Social contract game: The contractual relationship between the government and society determines the balance between the environment and the economy.
- Public Wealth Game: Consumers' choices affect the use of public resources, and individual decisions affect society as a whole.
- Coordination game: NGOs and other organizations need to coordinate with companies and governments to promote the achievement of ESG goals.

Model 4: Carbon Footprint Calculation Model

The mathematical model of the environmental dimension can be applied to explore how companies can reduce their environmental impact through ESG frameworks when responding to environmental challenges such as climate change and resource consumption. The carbon footprint calculation model is used to assess the carbon emissions of a company during production and operations. It helps companies and organizations quantify their carbon emissions at all ESG levels, so as to formulate corresponding emission reduction measures. The model not only helps companies understand their own carbon emissions and those of their supply chains, but also helps them make greener business decisions and drive overall sustainability. This approach reduces environmental risks and enhances social responsibility, promoting transparency in corporate governance and long-term profitability.

The following is a table of how the Carbon Footprint Calculation Model is applied to solve the dynamics of ESG (Environmental, Social, Governance) systems, showing how the carbon footprint can be measured and managed at different levels of ESG, and the impact on sustainability:

Table 3 A table in which the carbon footprint calculation model is applied to the ESG system

ESG	Carbon Footprint	Calculation	Results & Impact	Application note:
dimension	Measurement Project	Method/Model		
environment	Corporate carbon	GHG Emissions	Calculate the total	Help enterprises identify
	emissions	Calculation	carbon emissions	links with high carbon
			of a company from	emissions and promote
			the production of	the application of
			products or	emission reduction
			services	technologies
society	Supply chain carbon	Supply Chain	Calculate carbon	Help enterprises choose
	footprint	Carbon Footprint	emissions at all	low-carbon suppliers
		Model	stages of the	and improve the
			supply chain,	environmental benefits
			including	of the supply chain
			transportation,	
			logistics, and	
			material use	
Corporate	The carbon impact of	Carbon Footprint	Quantify the impact	Help enterprises take
Governance	management's	Decision Model	of decisions on	carbon emissions into
	decisions		carbon emissions	account at the strategic
			and set sustainable	decision-making level
			development goals	and promote green
				governance

Table 3 (Cont.)

ESG	Carbon Footprint	Calculation	Results & Impact	Application note:
dimension	Measurement Project	Method/Model		
products	Carbon emissions over	Product Carbon	Calculate the	Help enterprises
	the life cycle of a	Footprint	carbon footprint of	optimize product
	product	Assessment	a product from	design, choose
			production to	environmentally friendly
			disposal, including	materials, and reduce
			materials,	carbon emissions
			manufacturing,	throughout the product
			transportation, etc	life cycle
Employee	Carbon emissions from	Employee	Calculate the	Help enterprises
Behavior	employee travel and	Carbon Footprint	carbon footprint of	implement remote work,
	the working	Model	your employees'	low-carbon commuting,
	environment		commuting,	and create a low-carbon
			traveling, and office	working environment
			environments	
Energy use	Renewable energy use	Energy Carbon	Calculate the	Encourage companies
		Intensity Model	carbon intensity of	to use low-carbon
			energy use	energy sources and
			compared to	gradually reduce their
			renewables versus	dependence on fossil
			conventional	fuels
			energy sources	
Waste	Carbon footprint of	Waste Carbon	Calculate carbon	Helping companies
management	waste disposal	Footprint Model	emissions in the	develop more effective
			waste treatment	waste reduction and
			process, including	recycling programs
			recycling,	
			incineration,	
			landfilling, etc	

Table 3 (Cont.)

ESG	Carbon Footprint	Calculation	Results & Impact	Application note:
dimension	Measurement Project	Method/Model		
Green	Purchases of low-	Green	Calculate the	Helping companies
procurement	carbon products and	Procurement	carbon footprint of	implement sustainable
	services	Carbon Model	the procurement	procurement policies
			process to drive	and reduce their overall
			the procurement of	carbon footprint
			low-carbon	
			products and	
			services	

Description of the form

- 1. ESG Dimensions: The table covers different aspects of ESG, including environmental, social, corporate governance, and related specific application areas (e.g., products, employee behavior, energy use, etc.), showing how to calculate carbon footprints at each level.
- 2. Carbon Footprint Measurement Programs: Each ESG level has a corresponding carbon footprint measurement program, which helps companies and organizations accurately calculate the sources of their carbon emissions and develop emission reduction strategies.
 - o The environmental dimension focuses on the direct carbon emissions of the company.
 - o The social dimension focuses on the management of carbon emissions in the supply chain.
- Corporate governance, on the other hand, emphasizes how corporate decisions affect the overall carbon footprint.
- 3. Calculation Methodology/Model: Different carbon footprint calculation models are used to quantify carbon emissions at each ESG level. These models include:
 - o GHG Emission Formula: Used to calculate a company's carbon emissions.
 - o Supply Chain Carbon Footprint Model: Used to track supply chain carbon emissions.
- Product Carbon Footprint Assessment: Analyze the carbon emissions of the whole life cycle of a product.
- Employee Carbon Footprint Model: Calculated for carbon emissions from employee travel and work environments.
- Energy Carbon Intensity Model: Calculates the carbon intensity of renewable and conventional energy sources.
 - 4. Results & Impacts: The results of carbon footprint calculations have a direct impact on your company's

decision-making and strategy implementation.

- Reducing carbon emissions can reduce the negative environmental impact of a company and improve its social responsibility rating.
- O Controlling the carbon footprint of the supply chain can help companies achieve greener procurement and supply management, and drive supplier transformation.
- The low-carbon transformation of employee behavior can reduce carbon emissions at work and improve sustainability within the organization.

5. Description of the app:

- At the environmental level, companies can use carbon footprint calculations to identify high emission segments and promote emission reduction technologies, such as energy-saving technologies or the use of renewable energy.
- At the societal level, carbon emission management in the supply chain is becoming more and more important, and companies should choose low-carbon suppliers and improve logistics links.
- O At the corporate governance level, the carbon footprint decision evaluation model helps management integrate carbon emission considerations into long-term strategies and achieve more transparent sustainability goals.

Model 5: linear programming

It can be applied to optimize the allocation of resources, such as how to minimize environmental costs while meeting production needs. Below shows a table of how linear programming models can develop their role in ESG integration and crisis management, and provides specific mathematical models and expected effects to help better understand their application in the supply chain.

Table 4 Analysis of mathematical models of supply chain sustainability and resource optimization

Applications	Specific applications	Mathematical models	What to expect
Resource allocation	Optimize resource allocation	Maximize/minimize the	Improve resource
	in the supply chain and	objective function,	efficiency and reduce
	balance environmental and	subject to resource	environmental impact
	economic benefits	constraints	
risk management	Evaluate and adjust supplier	A risk minimization	Enhance the resilience
J	selection to reduce risk in	model that takes into	of your supply chain and
	crisis scenarios	account supplier	respond quickly to
		performance and stability	emergencies
	·	•	

Table 4 (Cont.)

Applications	Specific applications	Mathematical models	What to expect
Environmental	Quantify carbon emissions	Carbon Minimization	Comply with ESG
Impact Assessment	and other environmental	Model	standards and enhance
	metrics from supply chain		corporate image
	activities		
Social Responsibility	Evaluate and improve the	Social Responsibility	Enhance social trust and
Management	performance of suppliers in	Maximization Model	improve the overall
	terms of social responsibility		sustainability of the
			supply chain
Integrate supply	Integrate environmental,	A model that integrates	Promote the synergy of
chain strategies	social and governance	minimizing costs and	all links in the supply
	factors across the supply	maximizing social value	chain and improve the
	chain to optimize operational		overall performance
	processes		

Model 6: Social Impact Model

Social impact models can simulate the positive or negative impact of a business on a local society. The social aspects include employee welfare, community relations, labor rights, etc., and explore how to use mathematical models to evaluate the impact of corporate social responsibility.

The following table demonstrates the application of social impact models in ESG integration and crisis management, and provides a specific model framework and expected effects to help understand their impact in the supply chain.

Table 5 Analysis of supply chain social impact and responsibility assessment model

Applications	Specific applications	Model framework	What to expect
Community involvement	Assess the impact of	Stakeholder analysis model	Enhance community trust
	supply chains on local		and brand image
	communities and		
	promote community		
	engagement and		
	support		

Table 5 (Cont.)

Applications	Specific applications	Model framework	What to expect
Employment opportunities	Quantify the impact of	Job opportunity growth	Promote economic
	supply chain	forecasting model	development and
	operations on the		enhance social stability
	creation and		
	disappearance of local		
	jobs		
Education & Training	Evaluate the	Educational Impact	Improve the quality of the
	contribution of supply	Assessment Model	workforce and promote
	chain companies to		sustainable development
	education and training		
	in terms of social		
	responsibility		
Health & Safety	Analyze the impact of	Health risk assessment	Reduce the accident rate
	supply chain activities	model	and improve the working
	on worker health and		environment
	safety		
social welfare	Quantify the supply	Analytical model of social	Enhance social well-
	chain's investment and	welfare benefits	being and enhance the
	return on social		image of corporate social
	welfare programs		responsibility
Poverty alleviation	Assess the	Poverty Impact Assessment	Improving living
	contribution and	Model	standards and promoting
	impact of supply		social equity
	chains to poverty		
	alleviation		

Model 7: Multi-objective Optimization Model

A multi-objective optimization model can analyze how to balance multiple social factors such as benefits, compensation, training, etc. The following table demonstrates the application of multi-objective optimization models in ESG integration and crisis management, and provides a specific model framework and expected effects to help understand its impact in the supply chain.

Table 6 Analysis of multi-objective optimization model for supply chain operation and ESG integration

Applications	Specific applications	Model framework	What to expect
Environmental and	Balance environmental	Environmental-economic	At the same time,
economic balance	sustainability with	dual-objective model	environmental protection
	economic benefits to		and cost control are
	optimize supply chain		achieved, and the overall
	operations		efficiency is improved
Risk & Efficiency	Balance risk minimization	Risk-efficiency multi-	Enhance supply chain
Management	with maximizing	objective optimization	resilience and
	operational efficiency in	model	responsiveness
	crisis management		
Social Impact	At the same time, we	Socio-economic dual-	Enhance corporate image
Assessment	consider social	objective model	and promote social
	responsibility and		development
	economic benefits to		
	achieve the optimization		
	of social impact in the		
	supply chain		
Resource placement	Optimize resource	Multi-objective	Improve resource
	allocation under multiple	optimization model for	efficiency and reduce
	sustainability goals, such	resource allocation	environmental impact
	as energy use, material		
	recycling, etc		
Long-term vs. short-term	Consider both short-term	Short-term and long-term	Achieve long-term
goals	profits and long-term	equilibrium optimization	sustainability and
	sustainability goals to	model	competitiveness of your
	develop a balancing		business
	strategy		
Integrate ESG metrics	Balance ESG	ESG integration multi-	Ensure balanced
	(Environmental, Social	objective optimization	development across all
	and Governance)	model	ESG dimensions to
	indicators and develop an		improve overall
	integrated strategy		performance

Model 8: Risk Analysis Model

Corporate governance must understand the central role of ESG and how to prevent and manage corporate risks through good corporate governance. A risk analysis model uses mathematical methods to calculate risks in corporate governance, such as potential risks in the board structure or internal control system. The following table shows the application of risk analysis models in ESG integration and crisis management, and provides a specific model framework and expected effects to help gain a deeper understanding of their impact in the supply chain.

Table 7 Analysis of supply chain crisis management and ESG risk identification and response model

Applications	Specific applications	Model framework	What to expect
Crisis identification	Assess potential sources of	Risk Identification	Improve risk early
	crisis and risk factors in the	Model	warning capabilities and
	supply chain, and establish		reduce the probability of
	a risk identification system		crises
risk assessment	Quantify the likelihood and	Quantitative risk	Empower managers to
	impact of risk to provide	assessment model	make informed decisions
	data support for decision- making		based on data
Risk prioritization	Prioritize risks based on	Risk prioritization	Allocate resources
	their severity and probability	model	efficiently and focus on
	of occurrence, and develop		high-risk projects
	priority response strategies		
Contingency planning	Develop a crisis response	Contingency planning	Enhance the resilience of
	plan based on a risk	model	your supply chain and
	analysis to ensure rapid		ensure business
	response capabilities		continuity
Risk monitoring	Establish a continuous	Risk monitoring and	Adjust your strategy in a
	monitoring system to	assessment model	timely manner to respond
	regularly assess the risk		to the changing risk
	profile and adjust response		environment
	strategies		

Table 7 (Cont.)

Applications	Specific applications	Model framework	What to expect
ESG-related risk analysis	Conduct specific analysis of	ESG risk analysis	Improve corporate ESG
	environmental, social and	model	compliance and reduce
	governance (ESG) risks to		potential legal and
	ensure compliance with		reputational risks
	relevant standards		

Model 9: Monte Carlo Simulation

Monte Carlo simulations can be used to simulate the risk of corporate governance decisions under multiple random variables. Table 8 showcases the application of Monte Carlo simulation in ESG integration and crisis management and provides a concrete model framework and expected effects to help better understand its impact in the supply chain.

Table 8 Application analysis of Monte Carlo simulation in the integration of supply chain management and ESG

Applications	Specific applications	Model framework	What to expect
risk assessment	Use Monte Carlo	Uncertainty risk	Obtain probability
	simulations to assess the	assessment model	distributions of risk ranges
	impact of uncertainties in		to support the decision-
	the supply chain on risk		making process
Resource placement	Simulate the operational	Resource allocation	Determine the best
	results under different	optimization model	resource allocation to
	resource allocation		improve operational
	scenarios to find the		efficiency
	optimal solution		
Environmental impact	Assess the potential	Environmental Impact	Predict environmental
analysis	environmental impact of	Assessment Model	impacts in different
	supply chain operations		operating scenarios
	and consider uncertainties		

Table 8 (Cont.)

Applications	Specific applications	Model framework	What to expect
Demand forecasting	Stochastic simulations	Demand forecasting	Improve demand
	based on market changes	models	forecasting accuracy and
	to predict fluctuations in		inventory management
	product demand		
Investment decisions	Analyze the return risk of	Return on investment risk	Help businesses make
	different ESG investment	assessment model	more informed investment
	solutions, and provide the		decisions
	distribution of risk and		
	return		
Crisis response strategies	Simulate the effects of	Crisis response	Enhance resilience to
	different crisis response	simulation model	ensure supply chain
	options to find the most		continuity
	effective response		
	strategy		

Model 10: Regression Analysis

ESG indicators are the best basis for data analysis and can be used to model the relationship between ESG indicators and corporate performance, so researchers must understand how to use data to quantitatively evaluate ESG and predict its long-term impact on enterprises through mathematical models. Table 9 demonstrates the application of regression analysis in ESG integration and crisis management, and provides a specific model framework and expected effects to help better understand its impact in the supply chain.

Table 9 Application of regression analysis model in ESG forecasting and supply chain performance management

Applications	Specific applications	Model framework	What to expect
ESG performance	Use regression analysis	ESG performance	Understand the factors
forecasts	to predict your	forecasting model	influencing ESG
	organization's		performance and inform
	environmental, social,		your improvement
	and governance (ESG)		strategy
	performance		

Table 9 (Cont.)

Applications	Specific applications	Model framework	What to expect
Supply chain performance	The key variables	Supply chain	Identify key factors to
analysis	affecting supply chain	performance regression	improve supply chain
	performance were	model	efficiency
	analyzed, and a		
	regression model of		
	supply chain performance		
	was established		
Evaluation of the	Evaluate the impact of	Regression model of	Improve the effectiveness
effectiveness of crisis	crisis management	crisis response effect	of responses to support
response	measures on business		future crisis management
	performance and quantify		decisions
	the effectiveness of		
	response strategies		
Cost and benefit analysis	Analyze the relationship	Cost-benefit regression	Achieve cost control and
	between the costs and	analysis model	improve resource
	benefits of supply chain		allocation efficiency
	operations and optimize		
	resource allocation		
Market demand forecast	Based on the historical	Market demand	Improve the accuracy of
	data analysis of the	forecasting regression	demand forecasts and
	influencing factors of	model	optimize inventory
	market demand, a market		management
	demand regression model		
	was established		
Social Impact	Analyze the impact of	Social Impact	Promote socially
Assessment	corporate activities on	Assessment Regression	responsible investment
	society and quantify the	Model	and enhance the social
	contribution of social		image of enterprises
	responsibility to corporate		
	performance		

Model 11: Structural Equation Modeling (SEM)

Structural equation models can analyze the interrelationships between ESG indicators and their overall impact on corporate performance. Table 10 demonstrates the application of structural equation modeling in ESG integration and crisis management, and provides a specific model framework and expected effects to help understand its impact in the supply chain. These themes and mathematical models can help managers explore the multi-dimensional approach to systems thinking about ESG frameworks and crisis management, and highlight how the interaction between different levels affects the overall performance of the organization.

Table 10 Application analysis of structural equation model (SEM) in ESG integration and supply chain crisis management

Applications	Specific applications	Model framework	What to expect
ESG factor relationship	Use SEM to analyze the	Structural equation	Identify the key factors
analysis	interrelationship between	model of ESG	influencing ESG
	ESG factors (environmental,	factors	performance and their
	social, governance).		interactions
Evaluation of crisis	Evaluate the impact of	SEM model of crisis	Improve the
management strategies	different crisis management	management	effectiveness of crisis
	strategies on supply chain	strategy	management strategies
	performance, and analyze		and optimize resource
	the causal relationship		allocation
	between strategies		
Factors influencing	The influencing factors of	SEM model of	Provide comprehensive
supply chain	supply chain performance	supply chain	performance reviews to
performance	were analyzed, and a	performance	help develop
	structural equation model		improvement strategies
	was established to evaluate		
	its overall impact		
The relationship between	Explore the relationship	SEM model of social	Understand the impact of
social responsibility and	between corporate social	responsibility	CSR on business
performance	responsibility (CSR) and	performance	performance and
	business performance, using		promote socially
	SEM for quantitative analysis		responsible investment

Table 10 (Cont.)

Applications	Specific applications	Model framework	What to expect
Consolidate metrics	Integrate different ESG	ESG metrics are	Improve the
	metrics into a single model	integrated with SEM	systematization and
	and analyze their impact on	models	integrity of supply chain
	supply chain management		management
Simulate future scenarios	Use SEM to simulate future	Scenario simulation	Help managers
	scenarios to assess the	SEM model	anticipate and respond to
	potential impact of different		future risks and
	policies or action options on		challenges
	the supply chain		

Advantages of using structural equation modelling studies

There are several advantages using the SEM for modeling. The analysis of latent and observed variables offers several significant advantages, including the following advantages over other research methods:

1. Analyze the relationship between multiple variables at the same time

SEM is able to consider multiple latent variables (e.g., ESG factors, crisis management strategies, supply chain performance, etc.) and observed variables (e.g., specific indicator data) at the same time, and can evaluate the causal relationship between them. This comprehensiveness allows researchers to understand the complex interactions between different factors, whereas other methods, such as regression analysis, typically focus on a single causal relationship.

2. Ability to deal with latent variables

SEM can effectively deal with latent variables that cannot be directly observed, which is particularly important in the research of ESG and crisis management. For example, latent variables such as corporate social responsibility or environmental awareness cannot be directly measured, but can be estimated through relevant observed variables (e.g., employee surveys, implementation of environmental policies, etc.). This property makes SEM very useful when exploring and quantifying these abstractions.

3. Provide model fit evaluation

SEM provides a variety of metrics to evaluate the fit of the model (e.g., CFI, TLI, RMSEA, etc.), which enables researchers to intuitively understand the fit of the model and make adjustments accordingly. In contrast, many traditional statistical methods, such as single regression analysis, often fail to provide such a comprehensive fit assessment, and it is easy to overlook the overall applicability of the model.

4. Recognize the impact of measurement errors

SEM can take measurement errors into account, which means it can provide more accurate estimates.

In ESG and crisis management research, SEM can help researchers better control the impact of these errors due to possible bias in data sources and collection methods, thereby improving the reliability of results.

5. Build complex causal models

SEM allows researchers to build and test complex causal models, which is particularly important when exploring the relationship between ESG integration and crisis management. For example, consider how environmental, social, and governance factors work together to impact supply chain resilience and performance. Other research methods may not be able to deal with such multi-level causation at the same time.

6. Adaptable

SEM has a high degree of flexibility, and researchers can adjust the model structure according to the research needs, and conduct multiple tests and optimizations, so as to continuously improve the explanatory power and prediction ability of the model. This adaptability makes SEM particularly well-suited to the rapidly changing supply chain environment and ESG requirements.

The advantages of structural equation modeling in ESG integration and crisis management research, especially in its ability to effectively deal with the complex relationship between latent variables and observed variables, evaluate model fitting, control measurement errors, and construct multi-level causal models, provide researchers with powerful analytical tools and insights, making it a more effective research method in exploring the sustainability and resilience of supply chains.

Model 12: Machine Learning Model

Machine learning models are methods developed by artificial intelligence. The application of machine learning models in ESG integration and supply chain crisis management not only improves efficiency and accuracy, but also enhances the ability of enterprises to respond to uncertainty and risk, thereby promoting sustainable development.

There are several advantages to using machine learning models:

- 1. Efficient data processing capabilities: Machine learning models can process large volumes and complex data, which is especially important in supply chain management. These models are able to collect data from a variety of sources, including suppliers, consumers, environmental impacts, and more, and quickly analyze that data to derive insights.
- 2. Prediction accuracy: Through training on historical data, machine learning models are able to identify trends and patterns to provide accurate predictions. For example, these models can predict changes in demand, supply chain disruptions, and their potential impacts, helping companies adjust their strategies in a timely manner.
- 3. Real-time responsiveness: Machine learning models have the ability to learn and adapt in real time, continuously updating their predictions and recommendations based on the latest data. This is crucial in crisis management, as being able to react quickly reduces losses and risks.
- 4. Multi-dimensional analysis: Machine learning is able to consider multiple variables and complex interrelationships at the same time to conduct multi-dimensional ESG assessments. This capability enables businesses to gain a more comprehensive understanding of the environmental and social impacts of their operations.

- 5. Enhanced decision support: By generating actionable insights, machine learning models are able to support management in making data-driven decisions. These insights are not limited to forecasting, but also include recommendations for optimal resource allocation and policy adjustments.
- 6. Continuous improvement: As the amount of data increases and the model is further trained, the predictive ability and accuracy of the machine learning model will improve, and continuous improvement will be achieved, which will have a positive impact on the long-term development of the enterprise.

The following is a table of the research applications of machine learning models including the model name, application purpose, key features, and references.

Table 11 Overview of the application of machine learning models in supply chain crisis management and ESG integration

The name of the model	Purpose of application	Key features:	What to expect
Supervised learning	Anticipate supply chain	Trained with labeled	Identify the key factors
models	crises	data, it is able to identify	influencing ESG
		potential crisis patterns	performance and their
		and trends	interactions
Unsupervised learning	Perform data clustering	Clustering algorithms are	Improve the effectiveness
models	and feature extraction	used to identify similar	of crisis management
		features and identify	strategies and optimize
		potential problem areas	resource allocation
		or patterns	
Reinforcement learning	Optimize decision-making	Learn the best strategies	Provide comprehensive
models	processes and improve	through trial and error to	performance reviews to
	ESG performance	adapt to changing	help develop
		environments and	improvement strategies
		dynamic needs	
Deep learning models	Process large-scale data	Multi-layer neural	Understand the impact of
	and perform complex	networks are used to	CSR on business
	pattern recognition	automatically extract	performance and promote
		features and deal with	socially responsible
		nonlinear relationships	investment

Table 11 (Cont.)

The name of the model	Purpose of application	Key features:	What to expect
Time series prediction	Anticipate changes in	Analyze time series data	Improve the
models	supply chain demand and	to forecast future	systematization and
	adjust supply chain	changes in demand and	integrity of supply chain
	strategies in a timely	supply	management
	manner		
Simulate future scenarios	Use SEM to simulate	Scenario simulation SEM	Help managers anticipate
	future scenarios to	model	and respond to future
	assess the potential		risks and challenges
	impact of different		
	policies or action options		
	on the supply chain		

- 1. Supervised learning model: Trained on labeled historical data, it can effectively predict the occurrence of supply chain crises and help enterprises formulate response strategies in advance.
- 2. Unsupervised learning model: Through cluster analysis, potential patterns in data can be found and decision support can be provided, especially in ESG assessment.
- 3. Reinforcement learning models: Ability to continuously adjust decision-making processes to improve ESG performance and adapt to dynamic supply chain environments.
- 4. Deep learning models: Suitable for processing large-scale and complex data, it can automatically identify nonlinear relationships and improve the accuracy of predictions.
- 5. Time series forecasting models: Leverage historical data to forecast future demand for more precise resourcing and risk management.

This table briefly summarizes the application of machine learning models in supply chain ESG integration and crisis management, and provides relevant references.

Conclusions and Recommendations

Conclusion

This paper emphasizes the value of mathematical models in ESG integration and supply chain crisis management and echoes the research goal of exploring the feasibility of different mathematical models and their practicability in crisis management. Through in-depth analysis, we found that mathematical models play a key role in supporting companies in navigating various crisis challenges. These models not only provide a framework for

risk identification and assessment, but also help companies optimize resource allocation to improve the resilience and sustainability of their supply chains. The need for ESG integration has become more prominent, and the application of mathematical models provides a clear path for companies to make informed decisions in the midst of uncertainty.

In the discussion of methodology, we analyze the advantages and disadvantages of various mathematical models, including optimization models, simulation models and machine learning models. Each model exhibits different advantages in specific scenarios, for example, optimization models have good performance in resource allocation and cost control, while machine learning models have shown strong potential in predicting future risks and trends. These analyses not only provide theoretical support for ESG integration in the academic community, but also provide practical reference for the industry when implementing relevant strategies.

Recommendations for future research

Future research should focus on the integration and empirical validation of these mathematical models to further deepen the understanding of ESG integration and its impact on supply chain management. With the increasing attention of ESG factors in global supply chain management, how to effectively use mathematical models to promote sustainable development will become an important research topic. In particular, consideration should be given to combining the strengths of different mathematical models to develop a comprehensive framework to adapt to changing market conditions and needs. In addition, future research can also explore the adaptability and effectiveness of mathematical models in different industrial contexts, so as to provide specific strategic suggestions for enterprises in different industries.

To sum, this study not only provides a rich theoretical basis for academic discussion in related fields but also provides practical guidance for decision-making in enterprise practice, and lays a solid foundation for future supply chain management. Further research and empirical evidence will help enhance the resilience of enterprises in the face of uncertainties and risks and promote a more sustainable development path.

References

- Abdel-Latif, A., Saad-Eldien, A.,& Marzouk, M. (2023). Application of System Dynamics in Crisis Management: A Literature Review. *Journal of Simulation*, 17(6), 800-817.
- Alameru, Y. A., Brishard, D. (2020). Modeling Reverse Supply Chains through System Dynamics to Enable the Transition to a Circular Economy: An EV Battery Case Study. *Journal of Cleaner Production*, 254, 120025.
- Aljohani, A. (2023). Predictive analytics and machine learning to reduce supply chain risk and increase agility in real time. *Sustainability*, 15(20), 15088.
- Bi, J., Yang, J., Liu, M., Ma, Z., & Fang, W. (2021). Systematic thinking in managing environmental risks. Engineering, 7(11), 1518-1522.
- Boin, A., & 't Hart, P. (2003). Public Leadership in Times of Crisis: Mission Impossible? Public Administration Review, 63(5), 544-553.
- Boin, A., Ekengren, M., & Rhinard, M. (2016). In the Routledge Safety Research Manual (pp. 447-456). Routledge.
- Broadstock, D. C., Chan, K., Cheng, L. T., & Wang, X. (2021). The Role of ESG Performance in Times of Financial Crisis: Evidence from COVID-19 in China. *Journal of Financial Research*, 38, 101716.

- Diaz-Curbelo, A., Espin Andrade, R. A., & Gento Municio, Á. M. (2020). International Journal of Fuzzy Systems, 22(8), 2769-2791.
- Eccles, R. G., loannou, I., & Serafeim, G. (2014). The impact of corporate sustainability on organizational processes and performance. *Journal of Management*, 60(11), 2835-2857.
- Forrester, J. W. (1961). Industrial Dynamics. MIT Press, Cambridge.
- Harris, S. G. (1990). The Fifth Discipline: The Art and Practice of the Learning Organization, by Peter M. Senge. *Human Resource Management*, 29(3), 343.
- Jayarathna, C. P., Agdas, D., Dawes, L., & Yigitcanlar, T. (2021). Sustainability, 13(24), 13617.
- Khan, M., Serafeim, G., & Yoon, A. (2016). Corporate Sustainability: The First Evidence of Importance. *Accounting Review*, 91(6), 1697-1724.
- Khalil, M. A.,Khalil, S.,& Sinliamthong, P. (2024). From Ratings to Resilience: The Role and Impact of Environmental, Social and Governance (ESG) Performance in a Company's Solvency. *Sustainable Future*, 100304.
- Mchiri, A. (2022). The adaptive resilience of family firms during and after crises: the mediating role of improvisation. *Piccola Impresa/Small Business*, (2).
- Pal Vorstel, C. (2007). Transition to adaptive management of water in response to climate and global change. *Water Resources Management*, 21(1), 1-24.
- Senger, P. M. (2006). The fifth practice: the art and practice of learning organizations. Broadway Business.
- Skovsmoss, O. (2021). Mathematics and Crisis. Studies in Mathematics Education, 108(1), 369-383.
- Sturman, J. D. (2000). Business Dynamics: Systems Thinking and Modeling for a Complex World. MacGraw-Hill Inc.
- Wang, L., Cheng, Y., Wang, Z. (2022). Risk Management in Sustainable Supply Chains: Knowledge Graphs Oriented to Knowledge Structures, Logic Diagrams, and Conceptual Models. *Environmental Science and Pollution Research*, 29(44), 66041-66067.